

LumenEd Chicago

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LumenEd Data Security and Privacy Policy

Data Access and Online Storage

Server

All videos in the program are uploaded directly to our secure server. All data, hosted by private US server provider Digital Ocean, exists on a Ubuntu – Apache server that conforms to the highest standards of web security. For further information please refer to <https://www.digitalocean.com/security/>.

Password Protection

The Video Pen Pal Program requires participating teachers to create an account on our online web platform. The accounts are password protected and conform to both “salting and hashing” encryption. This process means that even system administrators cannot recover passwords. If a password is forgotten, teachers must create a new password. For further info please refer to https://en.wikipedia.org/wiki/Salt_%28cryptography%29.

Video Sharing and Publication

Sharing

Videos created by teachers are private and can only be accessed via our web platform. Our database is designed so that videos are available only to participating classrooms and our staff members. Teachers are strictly prohibited from sharing or duplicating any videos for use outside their classroom without express permission from LumenEd.

Publication

LumenEd has a strict no publication policy. Classroom videos are not our property and we cannot publish, market or use videos for any type of distribution without permission from all participants. If we are interested in using any video for public use, all participants (and their respective guardians) will be contacted for express permission.

Limited Liability

LumenEd applies industry standard best practices for maintaining the security of our data and content. We encourage teachers to follow best practices with the videos they take and to not save them anywhere but our secure servers. LumenEd is not liable for any actions of teachers participating in our program. If you have concerns, please feel to discuss them with our team and the school staff involved in the relationship.